## **Connecting and Syncing to RE NXT**

06/05/2024 4:41 pm EDT

- 1. In your RE NXT environment, navigate to the Blackbaud Marketplace and search for "AskGenius."
- 2. Select the AskGenius app and click "Connect."
  - If the option to connect is unavailable, please check with your IT or database administrator for permission to connect to apps in the Blackbaud Marketplace.

<b>ASK</b> Genius
AskGenius
Publisher Prenger Solutions Group
**** 5 (16)
Connect
Contact us

3. Sign in to your AskGenius account and click on the "Raiser's Edge NXT" button.

Create Ask Strings		
Connect to your Raiser's Edge NXT or Virtuous environme	ent or upload an Excel file with your target audience.	
Excel File	Raiser's Edge NXT Virtuous	

- 4. Click "Add New" on the right-hand side.
- 5. A popup window will prompt you to sign into RE NXT. Select your environment and click "Authorize."



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6. If "Sync Required" is listed under the column "Ingestion Mode," click the "Configure Ingestion" button.

Ingestion Mode	Ingestion Status	Last ingestion	Actions
SYNC Required		4/01/2023	🦻 生 🔋

7. Select an audience (Constituent List) for which you want to update data. Each audience must be synchronized separately for optimal performance.

: Prengei oup	r (DBA) Prenger Solutions	27,736	58,811	89	SYNC Require	d
		Blac	kbaud Data Sy	nc		
	Select an audience you want us to separately for optimal performan	o get updated data fo ce.	r. Each audience you w	ant to use in your ap	opeal needs to be sync	hronized
	Audience name from Blackbau	d to be processed			~	5
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- If you do not see your audience list in the dropdown or have created a new one since your last sync, click the refresh button to resync your audience lists to AskGenius.
- 8. After selecting the audience list you'd like to use for your appeal, click "Ingest."
  - AskGenius will begin the syncing process. The time required varies depending on the number of constituents in your audience list. You can close your browser, and we will email you when the sync is finished.

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Blac	kbaud Sy	nc in Progress	presented
Campaigns 🥑	enormance. ren	Appeals	presented.
Funds 🤗	100%	Constituents	100%
Custom field categories 🛛 🔗	100%	Custom field Values	15%
Gifts, Splits & Soft credits	100%	Constituents codes	14%
Membershins	0%	Emails	38%
	100%		100%
Phones 🤡	100%	Linking Consituents to Audience	0%
Ratings	0%	Name formats	0%
	Cle	ose	

9. Once your list is synced, select your environment and click the "Select Audience" button.

Nic Prenger (DBA) Prenger Solutions Group	27,748	58,809	104	RESYNC	DONE	5/07/2024	0	5	
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						Select Audiend	ce		